Disability:IN is committed to making the 2020 Virtual Conference & Expo usable and accessible for people with disabilities. To achieve this we strive to comply with the [W3C’s Web Content Accessibility Guidelines (WCAG) 2.1](https://www.w3.org/TR/WCAG21/). Specifically, we aimed to meet AA standards, and in the areas we could not, we maintained an A baseline standard.

The Conference platform (including exhibit booths, plenary and breakout sessions) is a website best accessed through desktop or laptop computer. The platform does not have a responsive mobile or tablet app/version.

Further, external links do not constitute an endorsement by Disability:IN of the opinions, products or services presented on the external site, or of any sites linked to it. We also cannot guarantee the accessibility or usability of any external sites.

To provide an accessible and enjoyable experience for everyone, the virtual conference platform has been audited for accessibility by an outside organization. The items below have been identified as elements that could not be remediated at this time. To close this gap, and to better support an accessible experience, we are outlining the elements below.

### **Session Pages**

1. The “Skip to main content” link is missing on the page. The main content of the page is the video or slides and this section is the first element to receive focus.
2. There are 5 links at the end of the webpage that make up a navigation bar. Each one will minimize/maximize the widgets on the page. This applies to Speakers, Resources, Media Player, and Q&A sections. The Help link at the end of this section will open the Event Help Guide in a new tab.
3. Popups do not have localized focus. If focus happens to leave the popup, navigate through the background page before coming back to the popup.
4. In the Speakers section of the page, there is a light blue triangle which can be collapsed to show additional content. This triangle does not meet the required color contrast ratio. It receives focus after the email icon and can be activated using the Enter key or Space Bar.

### **Exhibit Booth**

1. There are 7 links at the end of the webpage that make up a navigation bar. Each one will minimize/maximize the widgets on the page. This applies to Slides, Chat, Contact Us, Resources, Booth Attendants, and Video sections. The Help link will open the Event Help Guide in a new tab.
2. All content mentioned in the Slides Section will have an accessible and downloadable file in the Resources Section.
3. Popups do not have localized focus. If focus happens to leave the popup, navigate through the background page before coming back to the popup.
4. Landmark areas are not properly coded on this page.
5. In the Speakers section of the page, there is a light blue triangle which can be collapsed to show additional content. This triangle does not meet the required color contrast ratio. It receives focus after the email icon and can be activated using the Enter key or Space Bar.

**Additional Accessibility Info:**

* American Sign Language (ASL) will be provided during all breakout and plenary sessions.
* Communication Access Realtime Translation (CART) will be provided during all breakout and plenary sessions.
* Live personal audio describers provided by AIRA - available throughout the entire event.
* To Access AIRA:
* Step 1: Download the free Aira app on your smartphone
* Step 2: Open the app, enter your mobile number and select the "Continue" button
* Step 3: Aira will send you a text with a temporary, four-digit Aira code. Enter the code into the app to verify your mobile number
* Step 4: You're now ready to connect with an Aira agent. Try it out! Short calls of up to five minutes are free before the conference to familiarize yourself with the app
* Step 5: Use AIRA for unlimited minutes during the conference by clicking on FREE Offers Available, Browse Offers, Promotions and the Disability:IN Conference.